CUSTOMER STAKEHOLDER ENGAGEMENT



Engage customers in the Vision and Mission by listening to their voice, building relationships, and valuing their input to identify opportunities for improvement.



The School District of Holmen strives to deliver customer service of the highest quality and value. Delivering quality customer service can be assessed by measuring: important customer service expectations and the rate of service use by customers. Customers also desire the lowest possible cost per unit for these high quality goods and services. High quality, at a low cost, ensures customer engagement. One of the ways the Nutrition Services program assesses overall customer engagement is by measuring the **Percentage Participation at Breakfast**. This chart compares the District's historic breakfast program participation to that of MVC Districts. A high participation rate promotes well nourished students. This results in healthier students. Healthy students have higher attendance rates and the mental alertness needed for optimal student learning. Simultaneously, a high participation rate depends on meal prices at or below customer expectations.

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