

2020-21

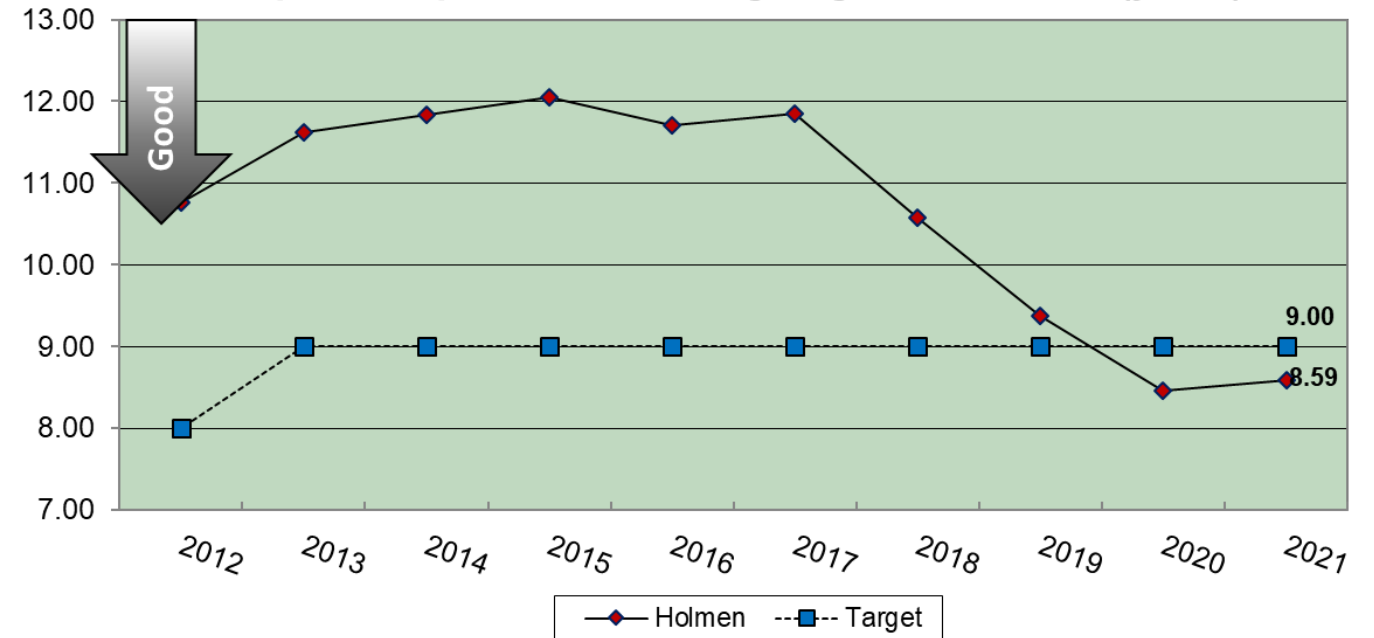
FISCAL



Provide and sustain the highest level of student learning in a fiscally responsible manner.

Productivity, Sustainability

Pupil Transportation - Average Age of Bus Fleet (years)



The District strives to provide high quality service at the lowest cost. We call this providing good value for the money spent.

The School District of Holmen owns their own school buses and maintains all aspects of the transportation services. One way to ensure value is to have a school bus fleet that is safe, reliable, and cost-effective to maintain. A 9 years old **Average Age of Bus Fleet** has been targeted as providing optimal value. This chart compares the District's historic performance relative to that target. Referendum approved additional annual funding of bus purchases began in 2016-17. Over time, this funding is bringing the District closer to the target age.

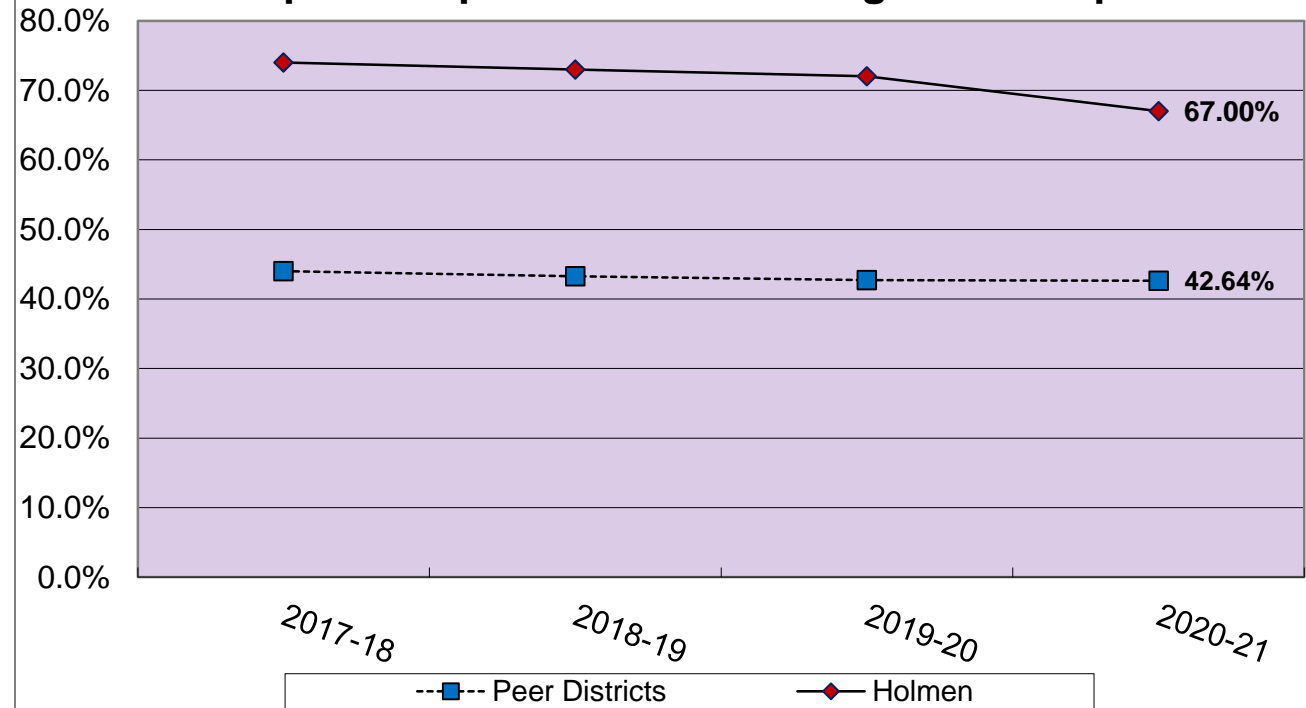
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CUSTOMER STAKEHOLDER ENGAGEMENT



Engage customers in the Vision and Mission by listening to their voice, building relationships, and valuing their input to identify opportunities for improvement.

Pupil Transportation - Percentage Ridership



The School District of Holmen strives to deliver customer service of the highest quality and value. Delivering quality customer service can be assessed by measuring: important customer service expectations and the rate of service use by customers. Customers also desire the lowest possible cost per unit for these high quality goods and services. High quality, at a low cost, ensures customer engagement.

One of the ways the Transportation Services program assesses overall customer engagement is by measuring the **Percentage of Student Ridership**. This chart compares the District's historic ridership to that of Peer Districts. A high ridership rate indicates the Transportation Department is meeting the service quality desires of our customers. These quality attributes include providing transportation service that is safe, nurturing and reliable. Delivering these service qualities ensure a student's school day experience is enhanced by their ride to and from school. This is lagging data as attainable from DPI.

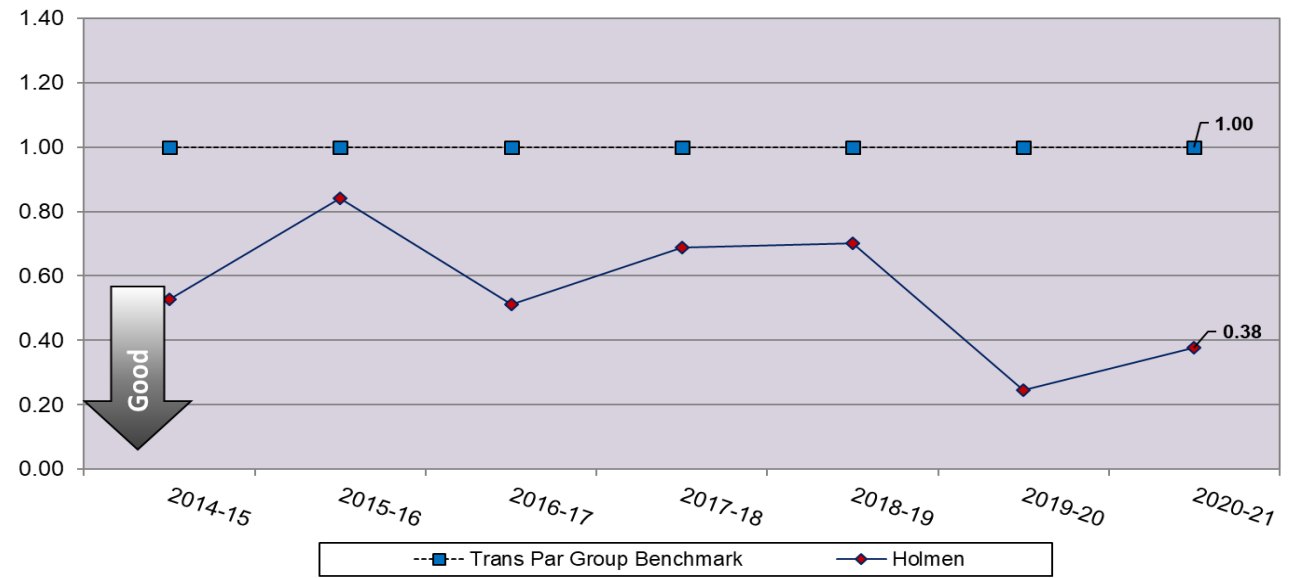
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CUSTOMER STAKEHOLDER ENGAGEMENT



Engage customers in the Vision and Mission by listening to their voice, building relationships, and valuing their input to identify opportunities for improvement.

Pupil Transportation - Accidents Per 100K Miles



The School District of Holmen strives to deliver customer service of the highest quality and value. Delivering quality customer service can be assessed by measuring: important customer service expectations and the rate of service use by customers. Customers also desire the lowest possible cost per unit for these high quality goods and services. High quality, at a low cost, ensures customer engagement.

One of the ways the Transportation Services program assesses overall customer engagement is by measuring **Accidents Per 100K Miles**. This chart compares the District's historic accident rate to the benchmark set by Trans Par Group, a school consulting firm that studies school transportation. A low accident rate indicates the Transportation Department is meeting the service quality desires of our customers. Specifically, safety has been identified by our customers as the number one priority for school transportation. Fewer than one accident per 100,000 miles indicates our service, and the drivers providing it, exceed the recognized benchmark for safety. 2019-20 school ended 3-13-2020, so no vehicles on road for 3 months.

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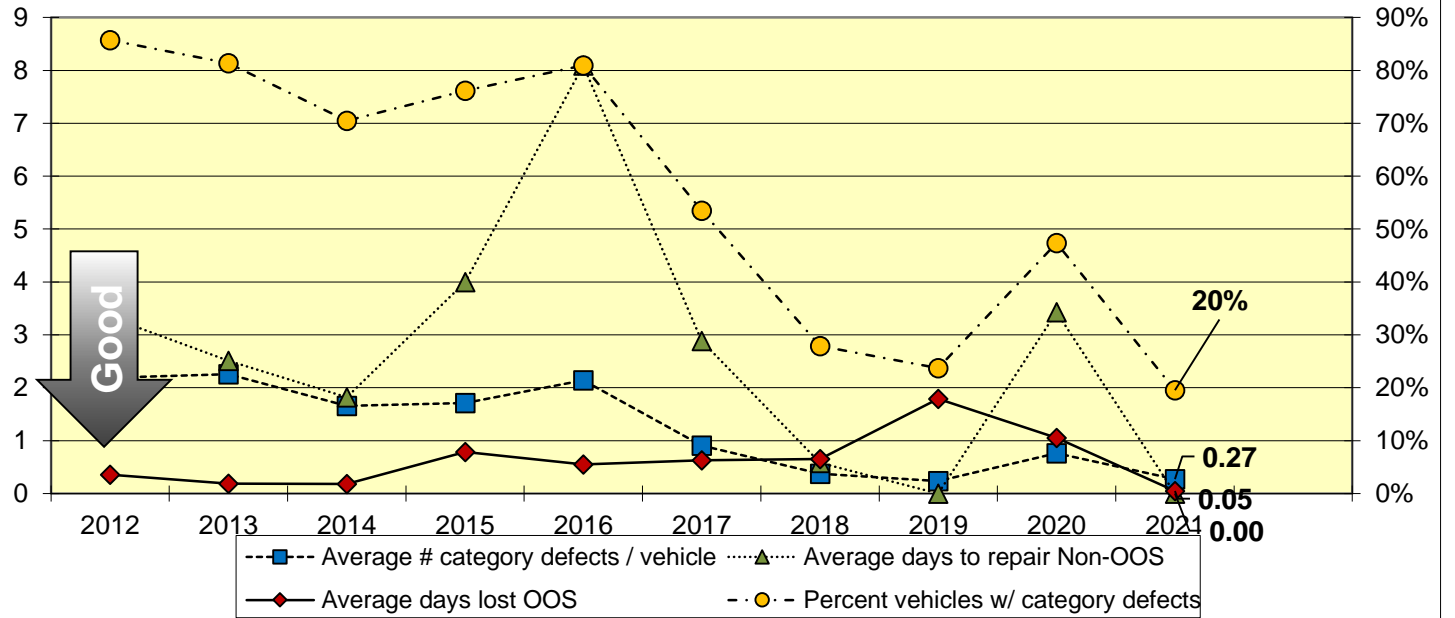
HEALTH & SAFETY



Foster physical safety, wellness and mental health for District staff and students. Prevent and prepare for crisis situations.

Physical Safety, Social/Emotional Wellbeing

State Patrol School Bus Inspection Results



The School District of Holmen strives to provide an environment that ensures the health and safety of all students, staff and guests. This includes physical safety and emotional wellbeing. Assessing environmental health and safety includes predictive and after-the-fact measures. The District owns their own school buses and maintains all aspects of the transportation services. One predictive measure of transportation safety is the **State Patrol School Bus Inspection Results**. The State Patrol inspects District buses annually, in addition to presale and spot checking. This chart illustrates the historic results of these inspections. These inspections check such items as brakes, steering, electrical and all required safety equipment. The inspection reports: defects, seriousness of the defect, and lost service time due to defects. The fleet condition information is used to assess: transportation program practices, performance excellence and needs for improvement.